



# Guarantee of quality

envisage® inkjet and laser toner cartridges have been manufactured under stringent quality control standards, assuring performance that equals or exceeds that of the Original Equipment Manufacturer (OEM).

Banner warrants each envisage® printer consumable to be free of defects in both material and workmanship for a period of two years from date of manufacture.

In the unlikely event that an envisage® cartridge does not perform, a replacement will be provided free of charge and the failed cartridge will be taken away for evaluation. Should technical support be required, Customer Service will arrange for our helpline to contact you and investigate. Full assistance will be provided to resolve any problems quickly and efficiently.

Banner also warrants that, providing the printer consumable has been used according to the OEM's recommended written conditions of use and operated within the OEM's specification, the product will not cause damage, abnormal wear or deterioration to any printer designed to use a consumable of such type. If a

defect in an envisage® printer consumable causes damage to such a printer, Banner will reimburse the full amount of the cost of the repair but not consequential loss, howsoever arising, providing always that:

- The cartridge in question is returned to Banner, examined by the manufacturer's Quality Assurance Department and subsequently declared as defective.
- Banner's liability hereunder shall be limited to replacement or reimbursement as provided above.

This warranty is exclusive, and in lieu of all other warranties, express or implied, including warranties of merchantability and fitness for a particular purpose.

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envisage® inkjet and laser cartridges - a cost-effective and sustainable alternative.